

# Parent Handbook

Chapel Hill United Methodist Church 2717 West Hefner Road Oklahoma City, OK 73120 (405) 751-1292 www.mychapelhill.org

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#### WELCOME

Dear MDO & Preschool Families,

Welcome to The Chapel Hill Mother's Day Out and Preschool Program. We are honored and excited that you have chosen Chapel Hill as the place for your child. It is our sincere desire that your family's experience here is both rewarding and meaningful. We strive to offer quality care for your child through positive relationships and a developmentally appropriate environment.

We have prepared this Parent Handbook for you, hoping that it will be a useful tool in helping you become acquainted with our program. The handbook also contains guidelines we adhere to for all the children's safety and well-being in our care.

Thank you for this opportunity to be a part of your child's growth and development during such an important time in their life, the early years. We understand the responsibility and accept the challenge of creating lasting and meaningful experiences that will help shape who they are and who they will become in the future.

If we can assist you, please do not hesitate to call the office at 751-1292.

Sincerely,

Leigh Baker Director of Mother's Day Out & Preschool Lbaker@mychapelhill.org

#### GENERAL INFORMATION

# **Ages**

Our Mother's Day Out and Preschool program serves children ages 6 weeks through 5 years. Children enrolling in Preschool should be 3 years or 4 years by September 1<sup>st</sup>.

# **Days**

Days of operation for our Mother's Day Out and Preschool are Monday through Thursday. Our program follows local school calendars, with some exceptions, observing similar holiday breaks and weather closings. Each family will receive a school calendar with all scheduled school closings.

We are a year-round program that continues through the summer. Families **do need to re-enroll** for our summer program.

# **Times**

Hours of operation for Mother's Day Out are 9:30 am to 3:00 pm.

All adults who will pick up or drop off your child must be listed on your enrollment form.

# **Early Care**

Chapel Hill MDO offers Early Care, which is an hour of extra care, starting at 8:30 am. The cost is \$7 per child per day that the child is here. This is an automatic charge on your account if you are enrolled in Early Care and arrive before 9:30 am. Please notify the Director or Assistant Director if you wish to be enrolled.

# **TUITION AND FEES.**

# **Registration Fees**

- \$125.00/per child- Due upon enrollment (one-time fee)
- \$25.00/per child Summer Session

# **Tuition Rates**

Mother's Day Out 2 days: \$235 / month

**Including infants** 

Mother's Day Out 4 days: \$465 / month

**Including infants** 

Preschool: \$465 / month

This is a 4-day program. 2 days is not an option. Must be 3 1/2 or 4 before September 1<sup>st</sup>.

# **Early Care**

• \$7 per day if the child arrives before 9:30

# **Other Charges**

# **Tuition Payments**

Tuition is to be paid on the first day of the month that your child attends. Please be prompt with your payment, or let the Director know if special arrangements need to be made. Tuition is past due after the 15<sup>th</sup> of the month. A \$25.00 late fee will be automatically added to your account for any payments made after the 15<sup>th</sup> of the month. Your child may not come back to our program until the balance is paid. If there is a balance greater than \$50 by the 20<sup>th</sup> day of the month, your child will not be allowed to return, and enrollment will be terminated. <u>There are no refunds</u>, <u>credits or make-up days for absences due to illness</u>, <u>vacations</u>, <u>inclement weather</u>, <u>or closures/quarantine due to COVID-19</u>.

Please make checks payable to Chapel Hill MDO and write your child's name on the memo line. If paying by cash, please be sure to get a receipt from the Director or Assistant Director.

We offer an automatic withdrawal for your tuition payment through Tuition Express, using your banking information. We encourage families to sign up using this as it is a convenient way to pay their tuition. Please ask for the form if you are interested in signing up.

# **Late Pick-up Fees**

Thank you for being considerate of our teachers' time. We ask that families be on time to pick up children in the afternoon. A late pick-up fee of \$5.00 will automatically be added to your invoice by 3:05 pm in addition to one dollar for every minute after 3:05 pm

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# **Food Day Fees**

Food Days generally take **place two times per month**. We order pizza from a local restaurant for the children and teachers. The cost for this is \$4.00 per child/per meal. If you choose to participate in food days, you will be invoiced monthly.

NOTE: You are welcome to pack your child's cold lunch on Food Days. Food Days are offered as a choice, not an obligation.

# **Absences**

When possible, please contact the office if your child will not be attending on a specific day. This will allow us to accommodate drop-ins. However, please keep in mind that you are paying for the *space* reserved for your child, not for their *attendance*. For this reason, credits will not be given for absences.

# **Drop-Ins**

Drop-ins are welcome as space permits. Please call the MDO/Preschool office after 9:50 am. Monday through Thursday to inquire about openings for that day. Drop-ins must pay on the day of attendance or add the amount to your monthly statement. (\$35.00 per child).

# **Withdrawal**

Please provide a one-month notice if you wish to withdraw your child from the program. This will allow us time to fill the space and plan for the next month's transition. If you withdraw your child mid-month, a refund will NOT be given for the remaining days.

# **Termination**

Chapel Hill MDO/Preschool reserves the right to terminate any child from our program for any of the following reasons:

- Failure to abide by the policies outlined in our Parent Policy & Procedures Handbook or any other policies or procedures that are noted in Chapel Hill paperwork
- Any differences that cannot be worked out between the parent, teachers, or Director
- Destructive or hurtful behavior of a child that persists, even after the parent, teachers, and
  Director have made every attempt in working with the family to stop the behavior
- Late payment of tuition or recurring delay in payment of tuition.

# **Donations and Fundraising**

Chapel Hill Mother's Day out and Preschool works to keep our fees and tuition as low as possible for our families while still providing superior programming. Because profits are limited, we depend upon donations (toys, paper & craft items, snacks, etc.) and fundraisers to raise cash for needed items and new toys. We appreciate any involvement you can provide.

# **ILLNESS POLICY**

Chapel Hill Mother's Day Out and Preschool appreciate families keeping their child home if he/she shows any sign of illness. This is not only for the protection of your child but also for protecting the other children and the teachers. We will make every attempt to contact you if your child should become ill during the day. If the parents and/or legal guardian cannot be reached, we will call the emergency contacts listed on your enrollment form. NOTE: *Please inform the Director or Assistant Director of phone number changes as soon as possible to ensure we can contact you in these cases*.

# **Guidelines for a Sick Child**

Please do not bring your child if he/she shows signs of the following:

- Fever of 100.5 or more (must be fever free without medication for 24 hours)
- Nausea, vomiting, diarrhea (must be free of vomiting and/or diarrhea for 24 hours)
- Any symptoms of childhood diseases, such as scarlet fever, measles, chickenpox, strep throat, flu, etc.
- Chicken Pox all sores must be completely scabbed over and dry underneath
- Heavy nasal discharge (green)
- Any unexplained rash
- Any skin infection (boils, ringworm, impetigo, thrush, hand-foot-mouth disease, fifth disease)
- Sore throat or constant cough
- Inflammation or discharge from eyes (all eye infections are contagious, must be on medication for 24 hours before returning)
- Head lice (must be free for at least 24 hours before returning)

If your child contracts chickenpox or another contagious illness, please notify the office so that other parents may be informed as well.

# When in doubt about any of these things, please apply the Golden Rule!

NOTE: If your child is brought to school displaying any of these symptoms, you will be contacted immediately and asked to pick up your child. Should this happen repeatedly based on the Director's discretion, your child will be terminated from the program. We must remember that our first priority is the children's health and safety in our care.

# **Medication**

Medication will <u>only</u> be administered by Chapel Hill Mother's Day Out/Preschool when prescribed by a doctor and <u>only</u> with written consent from a parent or legal guardian. Medication forms are available at the front desk. Medication must be stored appropriately sealed and out of the reach of children.

# **ADDITIONAL INFORMATION**

# **Guidelines for Enrollment**

Enrollment is offered first to children of MDO/Preschool staff and children already enrolled in the program and begins in February for the following school year and our summer program. Enrollment fees will be due at the time of enrollment and are non-refundable.

During this time, parents of enrolled children can also reserve their *upcoming baby arrival* space in the program.

After the first enrollment period has passed (usually about two weeks), enrollment is opened to the community. Spaces are filled on a first-come, first-served basis. Enrollment periods and available spaces will be publicized in the Chapel Hill newsletter and on the Chapel Hill website.

We accept enrollment forms and fill spaces throughout the year as they become available according to these guidelines.

# **Lunch**

Please send your child with a lunch and drink each day. <u>Due to the number of children with peanut allergies</u>, please do not send your child lunch with peanut butter in it (peanut butter sandwiches, peanut butter crackers, peanuts, etc.). Please pack an ice or cold pack in your child's lunch for it to remain cold until lunchtime. Due to the number of children teachers must care for during lunch, we ask that you do not send your child with items that must be heated. If your child has special dietary needs that require food to be heated, please see the Director to make accommodations.

# **Holidays and Celebrations**

Please speak to your child's teacher to coordinate celebrations in the classroom. If possible, please give a week's notice if you plan to bring snacks to the classroom. This will give the teacher plenty of time to inform other families (in case of allergies, etc.).

# PLEASE DO NOT BRING ITEMS WITH PEANUT BUTTER IN THEM!

# **Rest Time**

Toddlers through 3-year-olds participate in a quiet/rest time in the afternoons. Cots or mats are provided, but feel free to send a blanket and/or personal item that may help your child feel more comfortable. Remember to label anything you send with your child.

# **Play Appropriate Clothing**

Please do not send your child in clothing that is special to you. We will be painting and making messes. Please send your child in play-appropriate clothes and shoes.

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# **Outdoor Play**

When the weather permits, children will be playing outside during the day. If the temperature is under 95 degrees or over 40 degrees, children will play outside. Please dress your child in appropriate attire for outdoor play (tennis shoes, jacket, etc.). When we do not go outside, children will be playing in the gym, which also requires appropriate clothing and comfortable shoes

# **Personal Items**

Please label **everything** you send with your child. This includes bottles, pacifiers, lunch boxes, blankets, jackets, sleep mats, and anything else that might come out of your child's bag. Chapel Hill Mother's Day Out and Preschool cannot be responsible for items lost that are not adequately labeled.

# **Toys**

Children should not bring any toys to school unless it is something that they need to rest with or that their teacher has requested something be brought.

# **Toilet Training Policy**

We ask that parents meet with their classroom teachers before beginning toilet training. This helps maintain consistency in your child's life and allows our program a chance to share our experience and offer guidance in this stage of your child's development. Together we hope to help assist and help make this time a non-stressful event.

# **CLOSINGS**

Please observe the calendar handed out at the beginning of the semester with the closings for the school year. You will also receive a monthly calendar that will list any closings for the month. NOTE: <u>Credit is not given for dates when Mother's Day Out / Preschool is closed</u>. The monthly rate is the same each month throughout the school year unless otherwise reported.

# **Inclement Weather Closing**

When Oklahoma City Public Schools are closed due to the weather, Chapel Hill MDO and Preschool will also be closed.

# **Community Outbreaks/Infectious Diseases Closings**

In case of extreme or unusual circumstances, such as COVID-19 or other highly infectious community outbreaks, Chapel Hill MDO/Preschool will follow the recommendations of local and/or state authorities and CDC guidelines when deciding to close down the program and/or quarantine individual classrooms (students and teachers). Please check the Chapel Hill website (www.mychapelhill.org) and our Facebook page for notices should this occur. Parents will also be sent an immediate message via email and utilizing our Remind App for text messaging. Our COVID policies are available upon request.

# **DISCIPLINE**

This program adheres to the Department of Human Services Licensing Requirements.

# Behavior and guidance

- (a) Appropriate discipline. Discipline shall be constructive and educational in nature and appropriate to the child's age and circumstances.
- (b) Staff requirements. All staff members shall:
  - (1) Recognize and encourage acceptable behavior;
  - (2) Teach by example and use fair and consistent rules in a relaxed atmosphere with discipline that is relevant to the behavior exhibited;
  - (3) Give clear directions and provide **positive** guidance on the child's level of understanding;
  - (4) Redirect children by stating alternatives when behavior is unacceptable;
  - (5) Provide a calm and quiet place in the classroom where the child who is upset can calm themselves.
- (c) Acts prohibited. No staff member shall:
  - (1) Subject children to punishment of a physical nature, e.g., shaking, striking, spanking, swatting, thumping, pinching, popping, shoving, biting, hair pulling, yanking, slamming, excessive exercise or any cruel treatment that may cause pain;
  - (2) Put anything in or on a child's mouth as punishment;
  - (3) Restrain a child by any means other than holding for no longer than necessary for the child to regain control;
  - (4) Subject children to punishment of a psychological nature, e.g., humiliation by derogatory or sarcastic remarks about them, their families, race, gender, religion, or cultural background;
  - (5) Subject children to harsh or profane language or actual or implied threats of physical punishment;
  - (6) Punish and/or threaten children in association with food, rest, or toilet training;
  - (7) Isolate a child without supervision or place him or her in a dark area; or
  - (8) Seek or accept parental permission to use any punishment or acts prohibited by the requirements contained in this subsection.

These guidelines are the minimum requirements involving discipline and young children. Chapel Hill Preschool and Mother's Day Out is a ministry of Chapel Hill United Methodist Church. It is our sincere desire that each child feels valued and appreciated for the unique individual they are. We will strive to demonstrate the love of Christ in each and every situation, especially when it involves the guidance and discipline of your child.

# REPORTING CHILD ABUSE

(1) Any staff that has reason to believe that a child has been abused is required to promptly contact the county office of the Department of Human Services or the statewide toll-free Child Abuse Hot Line at:

# 1-800-522-3511.

(2) Staff is required to cooperate fully in the investigation of any allegation.

# PARENT/GUARDIAN ACKNOWLEDGEMENT 2021-2022

Please sign and return this form for us to keep on file. We must have one copy per family enrolled in the program. If you have any questions, please feel free to call the office.

I,	, parent and/or legal guardian of
and well-being and the other child	procedures explained in this handbook are for my child's safety dren in the Chapel Hill Preschool and Mother's Day Out uidelines to ensure that my child maintains his/her place in the
Signed	Date
Signed	Date